

Customer Profile

esure
GROUP

Founded in 2000, esure Group is one of the UK's leading personal lines insurers. The Group provides motor and home insurance products through the prominent esure and Sheilas' Wheels brands, and currently has a total of more than 2.4 million policyholders. The Group is dedicated to building world-class insurance fundamentals across pricing, underwriting, claims and customer service underpinned by data and analytics – the DNA of insurance. Looking forward, esure Group is progressing its digital transformation programme to become a world-class digital insurer, focused on the development of a new technology platform, its customer propositions and data assets.

“We’re on a mission to transform our business into a world-class digital insurer, and to disrupt the insurance industry as we know it by always being on the customer’s side. The flexible EIS platform will help us leapfrog the competition by providing a tech enabled customer experience, tailored propositions and attractive pricing. Our strategic partnership with EIS is a hugely exciting and a significant milestone on our digital transformation journey. We are excited to move ahead with our bold plans.”

– David McMillan, CEO at esure

PROGRAMME

esure's transformation programme will result in a world-class digital ecosystem, leveraging cutting edge processes and technology. This programme includes the delivery of a new core and digital technology platform from EIS which fits into the insurer's evolving architecture, – cloud-enabled, open, and compatible with microservices and API stacks. Once implemented, the architecture will be the foundation of esure's digitalisation process. The EIS Suite is designed to maintain agility and support policyholders' evolving needs. It is a highly configurable, rules-based platform for underwriting and new product innovation, that enables a seamless customer experience from end-to-end, from the buyer journey through to claims, while managing cost efficiencies for ongoing maintenance and support.

SOLUTIONS SELECTED

EIS Suite™ components:



PolicyCore®



BillingCore®



ClaimCore®



CustomerCore™



EIS DXP®

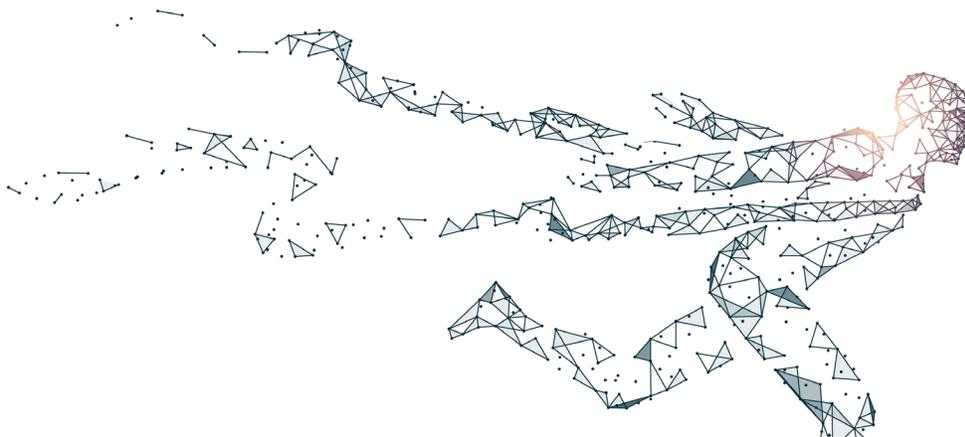
PARTNERS:



EY, a global market leader in business and technology transformation, is supporting esure and EIS to deliver this large-scale digital transformation.



AWS cloud computing platform.



Let's connect.

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