EIS SUITE

Customer-centered core insurance systems to support the full insurance lifecycle from new business to claims

The future is unpredictable. Your core systems shouldn't be. Be "future ready" with EIS Suite.

Technology advances are changing customer expectations which, as a result, are forcing innovation and challenging traditional insurance models. The demand to retain profits while also maintaining competitive advantage with new products and exceptional customer service has never been higher. At the same time, efforts to minimize escalating operational costs, maximize revenue streams, and modernize obsolete systems remain critical objectives. To stay relevant in today's market, insurers must ready themselves for change and continuous innovation.

The Value of EIS Suite

Multi-line, multi-channel, and multi-segment all on a single platform

Shift resources from system maintenance to business innovation

Strengthen customer relationships while achieving greater agility in the marketplace

Remain state-of-the-art; embrace—don't fear—system upgrades

Quickly adapt the application as the market evolves and business needs change

Achieve infrastructure independence and self-sufficiency

Power Your Way to Success with EIS Suite

EIS Suite™ is a next-generation suite of insurance core systems designed to help insurers innovate, respond to changing market dynamics, gain operational efficiencies, and embrace today's connected consumer.

Consisting of PolicyCore™, BillingCore™, ClaimCore™, and CustomerCore™ applications, EIS Suite provides a complete end-to-end, multiline system to support the full insurance lifecycle—including policy administration, underwriting, claims, billing, and customer management. The operational applications are fully integrated and deliver a single view of the customer, but their modular nature enables them to be used alone or as a comprehensive suite.

The EIS Suite solution is based on BuiltRight™ technology that includes a modern services oriented architecture and open technology standards. This ensures that you have the right tools and technology, along with a highly configurable, scalable solution that will align with your specific business needs today, tomorrow, and well into the future.
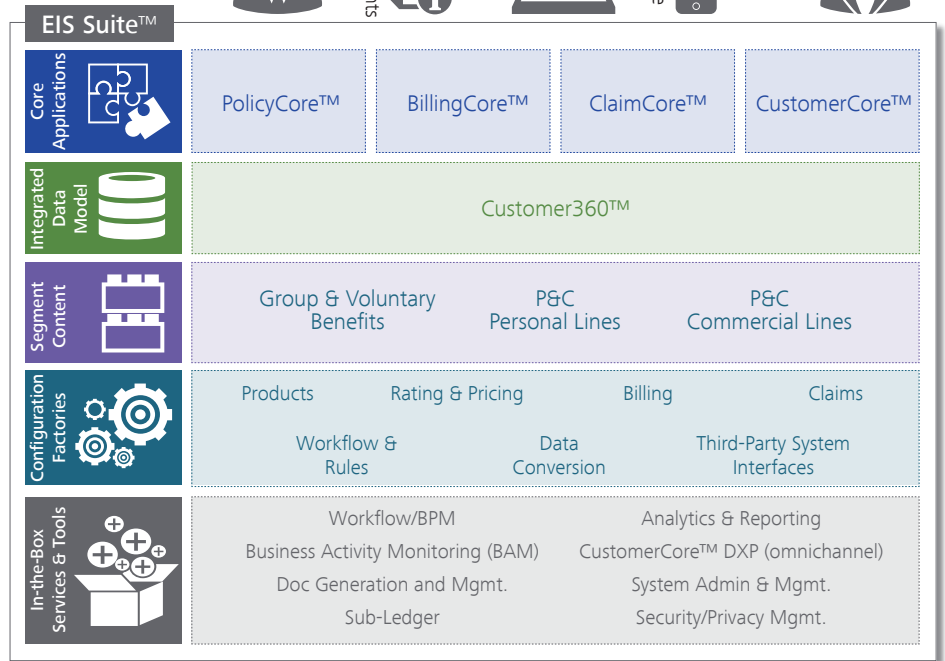
Business innovation shouldn't have to take a backseat to change—it should drive it.

With EIS Suite you can quickly get on the road to success and start benefiting from a customer-centered core system solution that empowers you to:

- Gain a 360° view of your customer
- Connect with customers and agents anywhere, anytime, from any device
- Automate, optimize, and improve underwriting processes and enhance quality
- Maximize operational efficiency and staff morale
- Speed time to market with innovative product offerings
- Provide consistent service to customers of all types

EIS GROUP™

EIS Suite
Key Features and Capabilities

- Multiple lines supported on a single open, scalable admin platform

- A set of core insurance processing applications that can be used as an integrated suite or as standalone modules

- Omnichannel communication

- An integrated data model that provides a 360° view of your customer

- A library of specific line-of-business processes and products

- A full complement of configuration tools that can extend the solution without custom code

- Embedded services for analytics, business intelligence, BAM, BPM, document generation and management

- Robust third-party integration

- Deployable on-premise or in the cloud

Agent | Documents | Web | Mobile DATA | Contact Center

EIS Suite™

| Core Applications | PolicyCore™ | BillingCore™ | ClaimCore™ | CustomerCore™ |

| Integrated Data Model | Customer360™ |

| Segment Content | Group & Voluntary Benefits | P&C Personal Lines | P&C Commercial Lines |

Configuration Factories
Products | Rating & Pricing | Billing | Claims
Workflow & Rules | Data Conversion | Third-Party System Interfaces

In-the-Box Services & Tools
Workflow/BPM | Analytics & Reporting
Business Activity Monitoring (BAM) | CustomerCore™ DXP (omnichannel)
Doc Generation and Mgmt. | System Admin & Mgmt.
Sub-Ledger | Security/Privacy Mgmt.

EIS Suite core applications support the full insurance lifecycle:

- PolicyCore—Multiline policy management
- BillingCore—Consolidated policy billing
- ClaimCore—End-to-end claims management
- CustomerCore—Core insurance customer engagement

POWERING INSURANCE INNOVATION

EIS Group is a global provider of insurance core systems that support multiple lines across the full insurance lifecycle. Customers deploy our multiline platform to achieve rapid and scalable solution implementations. EIS Group is headquartered in San Francisco, with operations in North America, Latin America, Europe, and Asia Pacific.

EIS GROUP™

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