EIS GROUP

Innovate freely.
Power your differentiation.

SOLUTION OVERVIEW: Property & Casualty

Yesterday's technology is already falling short of addressing today's market requirements.

How will it address tomorrow's?

Innovating with Flexibility and Speed

Changing protection needs arising from trends such as telematics, digitally connected and intelligent devices, driverless cars, and drones bring business opportunities. But inflexible, aging legacy technology is preventing insurers from truly innovating and transforming their business. Yesterday's systems and strategies won't support products for tomorrow's personal/commercial lines, markets, channels, and customers.

Boosting Efficiency and Retention

Customers are churning through the commodity insurance market and insurers are struggling to retain existing customers and obtain new ones. These dynamics are putting further pressure on earnings and are driving insurers to find more effective methods to deliver accurate pricing to exposure and reduce the cost of service delivery.

Empowering the Changing Consumer Experience

Connected consumers are pushing for choice by demanding to do business when they want, on the device of their choice, on their terms. These empowered decision makers seek innovative products, service flexibility, convenience, and speed. The transactional focus of decades gone by is out. Customer relationships marked by engagement, empowerment, and collaboration are in.

Avoiding Instant Legacy

Decaying legacy systems and aging infrastructure jeopardize insurers. But in addition to curing today's legacy hangover, insurers face future obsolescence even from brand-new systems that don't provide sustainability. And today's knowledge workers shun technology that's not forward looking.

Empower your strategic transformation. Get ahead of the challenges with an agile technology solution.

The future is bringing you a diverse set of business opportunities.

Position yourself to capitalize on them with a dynamic technology environment, but choose wisely: Choose EIS Suite™.

The EIS Core Insurance Suite™ from EIS Group provides the innovation-capable core systems platform for today's business transformation—while also providing flexibility as business needs emerge and grow.

The software solution consists of a single open, scalable platform with distinct processing applications that are preintegrated and built to be connected to the outside world. EIS Suite was created to be renewable, to be upgraded, and to remain modern. It delivers the technology environment you need now—and will need in the future.

Take charge of the changes in the P&C marketplace with EIS Suite.

"Investing in modern core system technology to support commercial objectives has become a strategic imperative for P&C insurers."

Matthew Josefowicz, President and CEO, Novarica

EIS Core Insurance Suite: Putting the power to innovate at the core.

Key Features of EIS Suite

Single platform for personal and commercial lines

Customer-centric design

Fully unified, yet modular design

Product configuration factory with library of pre-assembled content

Advanced rating engine

Reusable business rules, components, and workflows

Embedded business activity monitoring, analytics, and reporting

Document creation and eFolder repository

Marketing campaign and opportunity management

Omnichannel support
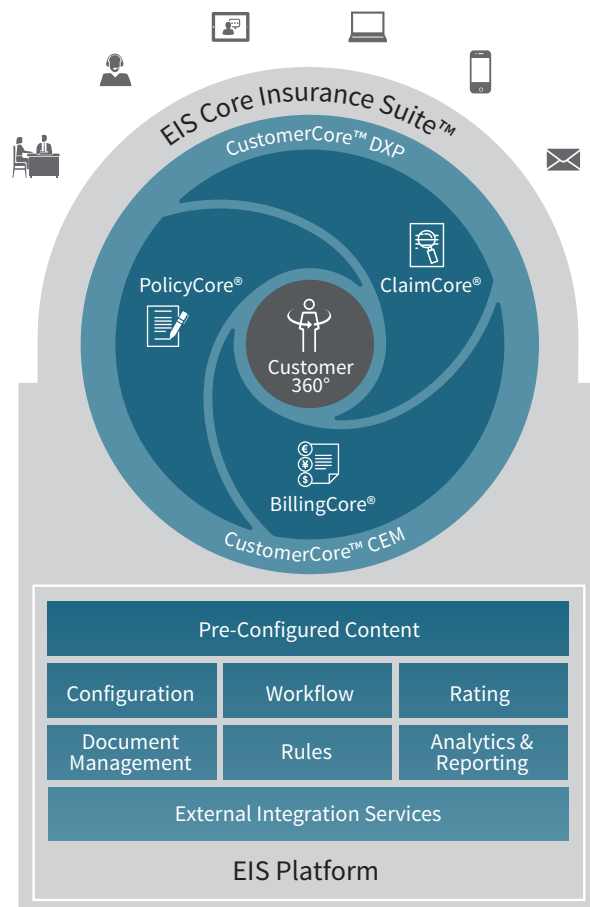
Robust third-party integration

On premise or cloud deployment

Highly scalable, services-oriented architecture

Armed with the customer-centered EIS Core Insurance Suite, you can more quickly innovate and compete, free from outmoded technologies and process inefficiencies. With EIS, empower your world with a 360° view of your customers. Get to market faster with the right products through the right channels. Engage customers on their terms with every interaction. And smartly manage the entire insurance lifecycle.

The EIS system is based on BuiltRight™ technology and combines a robust, digital-ready platform with a set of core applications—PolicyCore®, BillingCore®, ClaimCore®, and CustomerCore™—that can be used alone or as a unified suite. In one highly-configurable, multi-line system, you get the tools and technology needed for policy administration, rating, underwriting, claims, billing, and customer experience management.

Tap into the power of the EIS Suite to compete without constraint. Move uniquely faster. Be continuously better. Stay forever stronger.

EIS Core Insurance Suite™
CustomerCore™ DXP
PolicyCore®
ClaimCore®
Customer 360°
BillingCore®
CustomerCore™ CEM

Pre-Configured Content

Configuration	Workflow	Rating
Document Management	Rules	Analytics & Reporting

External Integration Services

EIS Platform

Your World with EIS Suite

- Support all lines of business today—and tomorrow—from a single platform

- Be free to innovate and launch products in weeks, not months or years

- Benefit from a true 360° view of the customer

- Provide a seamless omnichannel experience

- Delight your customers with rapid, accurate service

- Achieve operational excellence with intelligent workflows and process visibility

- Instill producer loyalty; make it easy to do business with you

- Shift IT resources from maintenance to support for business innovation

- Embrace—don't fear—system upgrades

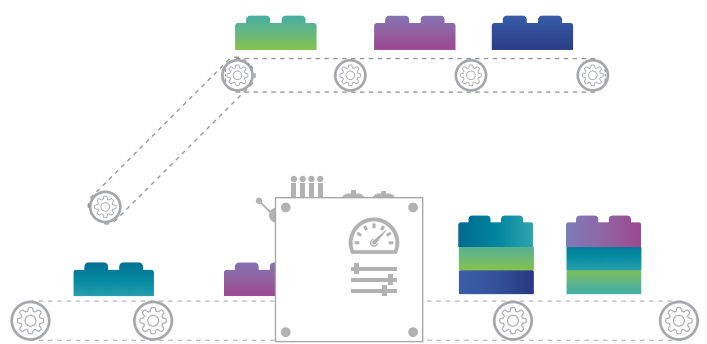- Ensure that your core systems are always modern with BuiltRight technology

With the right core systems, you can empower innovation today and tomorrow.

Speed Time to Market with Rapid Product Manufacturing

Get the speed to market and agility every insurer needs. Use standardized configuration tools, not custom code, to extend your technology platform to get new products to market faster—and through multiple distribution channels.

Your result: A customer-centric organization that rapidly responds to customer needs by packaging in-demand, innovative products that are delivered in ways your customers desire.

Open Up Channels and Serve Relationships

Create an omnichannel communications strategy that builds relationships and enhances the customer experience. Move beyond managing policy transactions by starting from the customer perspective and adding value inward. Support and integrate self-service, call center, web portal, and other sales/service channels. Streamline operations to serve the distribution partners of your choice, integrating them with customer relationships.

Your result: Optimize retention, service outcomes, and satisfaction levels for your customers and producers.
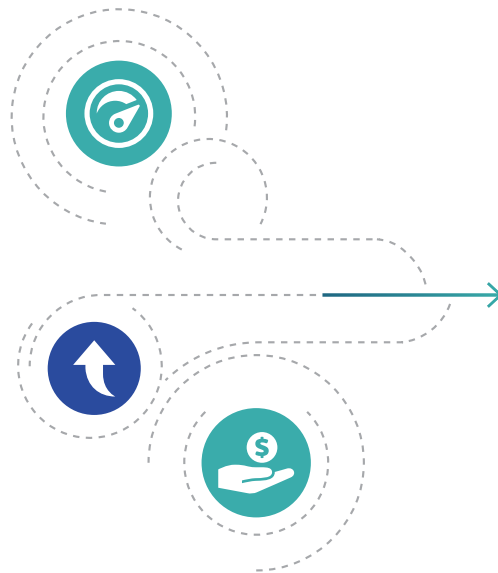
Optimize Operational Excellence

With EIS Suite, you get much more than a set of state-of-the-art core insurance applications. You also get a range of intelligent business services that work together across all of your core systems, making every facet of your operation faster, better, and stronger. With EIS, claims events can inform underwriting workflows. Real-time insights from billing analytics can fuel product innovation. And everyone has access to data they can trust, no matter who they are or where they are in the lifecycle.

Your result: Reach new levels of efficiency and productivity with single data-entry capabilities, consistent and reliable processes, business intelligence for informed decision making, and enhanced experience for both users and customers.

The Right Architecture Now—and Tomorrow

The best core insurance system reinvents itself regularly to prepare for future disruption, but does so without disrupting current business operations. EIS Suite features a BuiltRight architecture that is digital ready and based on the most open and modern technology stack available in the market today. The modular and service-based platform has been elegantly engineered to integrate, extend, and scale—without risking future upgrades. Offering a long and renewable life span, every component of EIS system prevents instant and future legacy.

Your result: Benefit from a modern technology approach that will be relevant now and in the future.

Built right and innovation ready, EIS Suite delivers the strength and flexibility needed to support your business goals today—and tomorrow.

EIS GROUP®

Policy Administration | Underwriting | Claims | Billing | Customer Engagement

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At EIS Group, we are dedicated to empowering our clients to out-innovate and out-perform their competition by delivering transformational solutions that combine best-in-class technology with deep domain expertise and proven business practices. Our customer-centered insurance core systems are an industry first and are enabling insurers to innovate freely with products and distribution models and embrace today's digital consumer.

In an era of profound industry change and unprecedented competition, EIS is helping insurers around the globe free themselves of their legacy constraints and build uniquely faster, continuously better, and forever stronger insurance businesses.

Compete without constraint™ with EIS.